

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In the application of:

Reuss

Serial No.: 10/091,905

Filing Date: March 4, 2002

For: MANAGEMENT AND CONTROL OF
CALL CENTER AND OFFICE
TELEPHONY ASSETS

Examiner: M. Moore

Group Art Unit: 2616

INTERVIEW SUMMARY

Box AFTER FINAL, EXPEDITED PROCEDURE
Assistant Commissioner for Patents
Alexandria, VA 22313

Dear Sir:

This is a summary of the substance of the interview conducted between Examiner Michael J. Moore, Jr., and Thomas C. Chuang (Reg. No. 44,616) on December 27, 2007. A response to the outstanding Office Action dated October 30, 2007 was filed on December 27, 2007.

SUMMARY

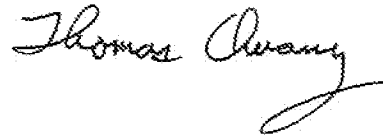
Arguments regarding the interpretation of the claim term “headset” appearing in several claims in view of the teachings of Alexander, et. al were discussed between Examiner Moore and Thomas Chuang.

Applicant began the interview by pointing out that in the outstanding Office Action dated October 30, 2007, Examiner cited Alexander at Col. 4, lines 12-14, where Alexander states that a headset is connected to a personal computer 24 to form an IP telephony device.

During the telephone interview, Applicant explained that claim 1 teaches a headset which includes a memory storing an electronic identifier mappable to a network address. Applicant explained that Alexander does not teach a headset which includes a memory storing an electronic identifier mappable to a network address. In particular, Applicant explained that in Alexander, the headset must be connected to personal computer 24 to form an IP telephony device, and that the Alexander headset was a “dummy” headset without a memory storing an electronic identifier.

Examiner indicated that the claim term “headset” could possibly be interpreted broadly. Examiner suggested that the term “headset” could include both the headset itself and the personal computer to which it was connected. However, Applicant respectfully argued that one of ordinary skill in the art would not define the term “headset” to encompass both a headset *and* a personal computer to which the headset is connected. Only under such an interpretation would Alexander anticipate claim 1 and other similar claims, and Applicant respectfully submitted that such an interpretation was unreasonable in view of the ordinary usage and meaning of the different terms “headset” and “personal computer”.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Thomas Chuang", with a stylized, flowing script.

Dated: January 18, 2008

By: _____
Thomas C. Chuang
Registration No. 44,616

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